









This information compares Portsmouth Water with other water companies in the south of England. Portsmouth Water is the smallest of the 20 water companies operating in England. Thames Water is the largest. South East Water and Southern Water provide medium-sized comparisons.

	Water only companies		Water and sewerage companies	
				
Number of customers	740,000	2.2 million	2.6 million	15 million
Number of staff	262	950	2,092	7,086
Income	£45.4m	£250m	£823m	£2.1bn

	Water only companies		Water and sewerage companies	
				
Number of customers	740,000	2.2 million	2.6 million	15 million
Average water-only bill (2023-4)	£117	£242	£186	£258
Customer satisfaction score (2021-2)	84%	77%	72%	69%
Litres leaked per property per day (2021-22)	77 litres	96 litres	83 litres	152 litres
Number of customer contacts about appearance of tap water (2021)	1.7 per 10,000 customers	9.8 per 10,000 customers	8.1 per 10,000 customers	2.6 per 10,000 customers