

Investing in
improving water
quality



Doing more to
help those
struggling to pay



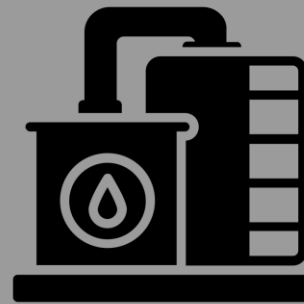
Supporting local
communities &
improving environments



Helping customers
to find ways to use
less water



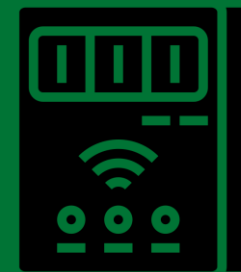
Fixing leaks



Investing in new
ways to supply
water



Keeping bills as
low as possible



Charging all
customers on what
they use