



Portsmouth Water Limited
Business Services

Dependable service from a Company you can trust

How we can help your business

Portsmouth Water is developing partnerships with its customers to provide services to meet their specific needs.

We have been providing water supplies for well over one hundred years, enabling us to develop and invest in expertise and skills unrivalled by other local organisations.

Using our expertise and experience we are able to discuss and develop cost-effective solutions to solve customers' problems, however large or small.

Customer satisfaction remains the key to our successful service. We understand the need to provide cost-effective appropriate solutions that minimise the impact upon your business together with the importance of providing ongoing long-term support once the initial project has been successfully completed.

M. J. White

Mick White
Commercial Manager



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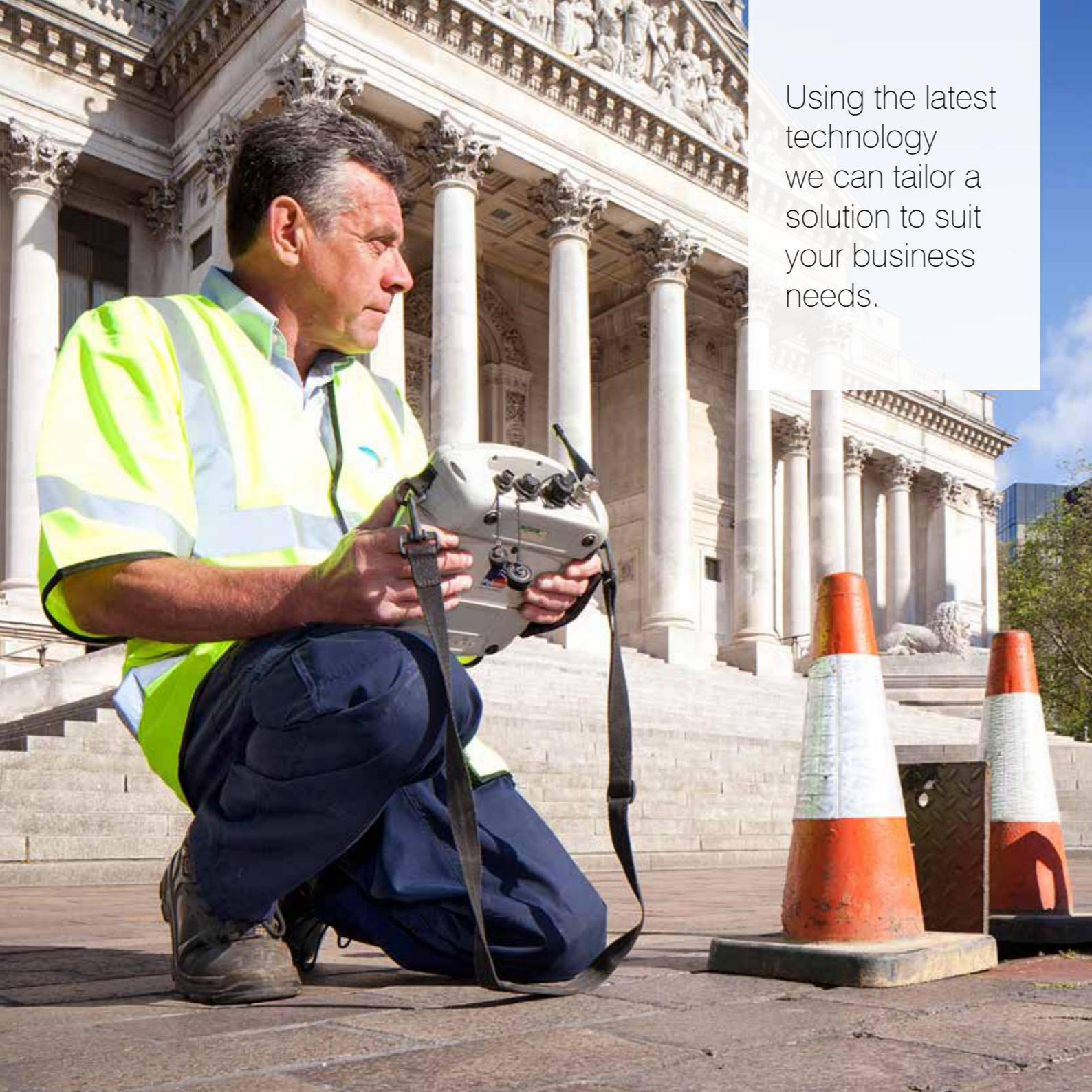
Our Experience

Whether you require an underground leak repaired, a pipe or water main installed or any one of our other services, our experienced technicians and engineers, using the most up-to-date equipment and techniques, will work with you to provide the most appropriate solution.

Emergency Repairs

We manage a vast network of pipes which necessitate emergency maintenance and repair. To provide this facility we operate emergency standby repair teams and technicians. This service is becoming increasingly popular with our customers. The fast and efficient repair of your pipes will ensure that you are up and running and back in business with a minimum downtime.

24 hour Emergency Service: 023 9247 7999



Using the latest technology we can tailor a solution to suit your business needs.

Water Management and Efficiency

Water efficiency measures must deliver cost-effective reliable and sustainable savings. A thorough understanding of water use enables appropriate cost-effective solutions to be proposed. In order to effectively manage water consumption, the extent of legitimate water use, wastage and leakage must be fully evaluated.

We have been providing water for over one hundred and fifty years enabling us to develop unrivalled expertise and experience in water management. Using the latest technology we can tailor a solution to suit your business needs which does not end at project completion.

Specialist Services Include:

- Evaluation of existing levels of legitimate water usage, wastage and leakage
- Advice upon network and distribution management strategies
- Identification of cost-effective and reliable solutions
- Leakage detection and repair
- Installation, renewal and maintenance of meters that you own
- Continuous water consumption monitoring, reporting of exceptional usage
- New and rationalised supplies
- Installation of water efficiency devices
- Advice and provision of appropriate pipework services
- Long-term customer support

For further information contact:

Mick White
Commercial Manager
023 9224 9226



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Our expertise in leak detection and repair is backed by our extensive knowledge and experienced staff using the very latest technology.

24 hour Emergency Repair & Maintenance

Whether you use water as part of your commercial process or simply for domestic use within your organisation, its sudden and unplanned interruption may have a dramatic effect on your business. We are pleased to offer an emergency repair and maintenance service 24 hours a day, 365 days a year. We would be happy to discuss our charges with you.

Bursts on your leaking underground pipework can increase your costs and may damage buildings and their foundations. We can maintain and repair underground pipes, whether large water mains or small diameter supply pipes.

We offer a fast, efficient and skilled repair and maintenance service. Our expertise in leak detection and repair is backed by our extensive knowledge and experienced staff using the very latest technology.

Specialist Services Include:

- Free 24 hours, 365 days standby availability - call 023 9247 7999
- 24 hours dedicated support team - call 023 9247 7999
- Timely response
- Leak detection
- Repair of underground water mains and services
- Refurbishment or renewal of mains and services, valves and hydrants
- Long-term customer support

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We can offer a fast and efficient service deploying the most appropriate detection techniques.



Leakage Detection Repair and Monitoring

Whether you have an extensive distribution network or a simple supply pipe, underground leak detection can be problematic to businesses.

Leaking underground pipework can increase your costs and may damage buildings and their foundations. Recent technological developments have improved the economics of leak detection. We can offer a fast and efficient repair service deploying the most appropriate detection techniques and up-to-date leak detection equipment.

Our experienced engineers and technicians will work with you to ensure the most cost-effective repair is completed with minimal impact upon the daily operation of your business.

We would be happy to discuss our charges with you.

Specialist Services Include:

- Confirmation of leakage by assessment of minimum night flow data logging
- Step-testing distribution and internal pipework to establish areas for leakage investigation
- Leak noise surveys deploying leak noise loggers
- Pinpointing leaks using leak noise correlators and electronic listening devices.
- One stop, same day, find and fix service
- Post repair leakage assessment
- Reporting of asset condition
- Preparation of documentation to support return to sewer refund
- Continuous water consumption monitoring and reporting of exceptional usage
- Water Management and Efficiency Services
- Advice and appropriate pipework services
- Long-term customer support

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We have been providing water for over one hundred years and will develop long-term support upon project completion.

Pipework Services

Whether you have an existing distribution network, require new mains and services for a private development, a leak repaired, a pipe laid or a fire main installed, Portsmouth Water is able to tailor a service to suit your business needs.

We have the expertise, experience and latest technology to provide a quality service which does not end at project completion. We have been providing water for over one hundred years and will develop long-term support upon project completion.

Specialist Services Include:

- **24 hour emergency repair and maintenance - call 023 9247 7999**
- **Network and Distribution management reviews, maintenance programme and contracts**
- **Design of new privately owned underground water mains and supply pipes**
- **Construction, swabbing, pressure testing and sterilisation of privately owned water mains, fire mains and supply pipes**
- **Refurbishment, renewal or modifications of private water mains, supply pipes valves and hydrants**
- **Leak detection repair and monitor by noise logging, leak noise correlation**
- **Flow and pressure data logging**
- **Water meter auditing, installation of sub-meters, data logging, automatic meter reading and ancillary devices**
- **Water Regulations inspections**
- **Long-term customer support**

For further information contact:

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