

PRESS RELEASE



22 August 2017

BEWARE OF BOGUS CALLERS "Knock knock who's there? . . . Be stranger aware"

Portsmouth Water are asking all their customers to be extra cautious if someone is at the doorstep claiming to be from the Company.

A modern day burglar is likely to arrive in broad daylight and try to talk his way into your home by claiming he is from the Water Company or another Utility Company and therefore it is important that all customers are vigilant.

To help prevent bogus callers all representatives from Portsmouth Water will have the following:

- A Portsmouth Water Photographic ID Card which will always be shown when arriving at a Customer's property - If they refuse to show their ID contact the Police immediately.
- A Portsmouth Water Uniform displaying the PW Kingfisher Logo
- A Portsmouth Water Vehicle displaying the PW Kingfisher Logo

Neville Smith, Managing Director of Portsmouth Water says "the last thing we want is a customer to be visited by a Bogus Caller who is claiming to be from Portsmouth Water. All our representatives are required to show their identification at all times and if customers are still unsure they should contact us on 023 9247 7999 - the number is also shown on the ID card - or contact the police on 999. Our representative will always be happy to wait outside while a customer makes the necessary checks."

For more information please contact Ian Limb on 02392 499888.

For more information on the performance of the water industry please visit www.discoverwater.co.uk

Ends

Notes to Editors

Website: www.portsmouthwater.co.uk
Twitter: @portsmouthwater

Portsmouth Water is one of the oldest water companies in the country, having been incorporated in 1857. We are proud sponsors of Portsmouth in Bloom, EBP Schools Science Fair, Staunton Country Park and Water Aid.

Our Water Sources

Our water, of high quality, is derived from the chalk of the South Downs and is abstracted from wells, boreholes, springs and the River Itchen. The Springs at Havant and Bedhampton are thought to be the largest group of springs used for public supplies in Europe.

Statistics

We serve 316,000 homes and businesses in an area covering 868 square kilometres (335 square miles) from the River Meon in Hampshire to the River Arun in West Sussex.

Every day we supply around 170 million litres (37 million gallons) of water to a population of over 720,000 people at the lowest cost in England and Wales.

Our Distribution Network

Water is supplied to our customers through a network of over 3,300 kilometres (2,000 miles) of underground water mains and more than 300,000 individual service connections, all of which are continuously maintained by our distribution staff.