

Portsmouth Water Ltd
Public Record - Water Quality Summary



01/01/2019 to 31/12/2019

Bognor Supply Zone

Parameter (Units)	Ann. Sampling Frequency		Comment	PCV	Samples Contravening PCV		Concentration or Value (all samples)		
	Required	Taken			No.	%	Min	Mean	Max
Colony Count 72h at 22C(No/ml)	52	54		N/A	0	0.00	0	0.4	9
Colony Count 48h at 37C(No/ml)	0	54		N/A	0	0.00	0	0.6	8
Coliform Bacteria (Indicator)(No/100ml)	180	182		0	1	0.55	0	0	2
E-Coli (Faecal Coliforms - Confirmed)(No/100ml)	180	182		0	0	0.00	0	0	0
Clostridium Perfringens (Confirmed)(No/100ml)	8	8		0	0	0.00	0	0	0
Enterococci (Confirmed)(No/100ml)	8	9		0	0	0.00	0	0	0
Residual Disinfectant - Total(mg/l)	180	182		N/A	0	0.00	0.19	0.4	0.6
Residual Disinfectant - Free(mg/l)	180	182		N/A	0	0.00	0.15	0.34	0.5
Nitrate(mg/l NO3)	8	9		50	0	0.00	31.6	34.6	38.8
Ammonium (Total)(mg/l NH4)	52	52		0.5	0	0.00	<0.016	<0.018	<0.04
Bromate(ug/l BrO3)	8	11		10	0	0.00	<0.4	<0.4	<0.4
Chloride(mg/l Cl)	8	9		250	0	0.00	26.6	28.5	30.9
Colour(mg/l Pt/Co)	52	51		20	0	0.00	<1	<1.02	<1.23
Cyanide-Total(ug/l CN)	8	8		50	0	0.00	<2	<2	<2
Hardness-Total(mg/l Ca)	0	8		N/A	0	0.00	115.2	119.3	127.2
Alkalinity(mg/l HCO3)	0	8		N/A	0	0.00	290.4	306	315.5
Conductivity(uS/cm @20C)	52	52		2500	0	0.00	543	573.5	600
Fluoride (Total)(mg/l F)	8	8		1.5	0	0.00	0.101	0.113	0.121
Hydrogen Ion (pH) - Indicator(pH Value)	52	52		6.5 - 9.5	0	0.00	7.09	7.28	7.7
Nitrite (Consumers Taps)(mg/l NO2)	8	9		0.5	0	0.00	<0.002	0.003	0.014
Nitrate/Nitrite Formula(mg/l)	8	9		1	0	0.00	0.632	0.693	0.776
Sulphate(mg/l SO4)	8	9		250	0	0.00	12.6	15.4	17.6
Odour (Quantitative)(Dil Num)	52	52		0	0	0.00	0	0	0
Taste (Quantitative)(Dil Num)	52	52		0	1	1.92	0	0	2
Turbidity(NTU)	52	52		4	0	0.00	0.07	0.11	0.22
Total Organic Carbon(mg/l C)	8	8		N/A	0	0.00	<0.5	0.5	0.5
Aluminium (Total)(ug/l Al)	52	52		200	0	0.00	<0.5	0.7	6.5
Antimony(ug/l Sb)	8	8		5	0	0.00	<0.1	<0.1	<0.1

PCV = Minimum or Maximum Permitted Value.

Comments: R = Reduced Frequency, U = Undertaking for Improvement

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	Required	Taken			No.	%	Min	Mean	Max
Arsenic (Total)(ug/l As)	8	8		10	0	0.00	<0.5	<0.5	<0.5
Boron (Total)(mg/l B)	8	9		1	0	0.00	0.02	0.03	0.04
Cadmium (Total)(ug/l Cd)	8	9		5	0	0.00	<0.01	<0.05	<0.1
Chromium (Total)(ug/l Cr)	8	9		50	0	0.00	0.1	0.2	0.2
Copper (Total)(mg/l Cu)	8	8		2	0	0.00	0.015	0.121	0.535
Iron (Total)(ug/l Fe)	52	53		200	0	0.00	<1.9	2.6	17.9
Lead (10 ug/l)(ug/l Pb)	8	8		10	0	0.00	0.1	0.5	1.5
Manganese (Total)(ug/l Mn)	52	53		50	0	0.00	<0.1	<0.2	<2.5
Mercury(ug/l Hg)	8	9		1	0	0.00	<0.02	<0.02	<0.02
Nickel(ug/l Ni)	8	8		20	1	12.50	1.1	6.3	40.4
Selenium(ug/l Se)	8	8		10	0	0.00	0.7	1	1.9
Sodium (Total)(mg/l Na)	8	9		200	0	0.00	13.1	14.1	16
Benzo[a]Pyrene(ug/l)	8	8		0.01	0	0.00	<0.002	<0.002	<0.002
Polycyclic Aromatic Hydrocarbons (4)(ug/l)	8	8		0.1	0	0.00	0	0	0
1,2 Dichloroethane(ug/l)	8	9		3	0	0.00	<0.04	<0.04	<0.04
Tetrachloromethane(ug/l)	8	9		3	0	0.00	<0.04	<0.04	<0.04
Tetra+Trich(ug/l)	8	9		10	0	0.00	0.06	0.09	0.16
Trihalomethanes(ug/l)	8	9		100	0	0.00	7.2	8.4	11
2,4 - D(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Atrazine(ug/l)	8	8		0.1	0	0.00	0.007	0.009	0.012
Bentazone(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Benzene(ug/l)	8	9		1	0	0.00	<0.01	<0.01	<0.01
Boscalid(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Chlortoluron(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Cyproconazole(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Dicamba(ug/l)	8	8		0.1	0	0.00	<0.01	<0.01	<0.01
Dieldrin(ug/l)	8	8		0.03	0	0.00	<0.006	<0.007	<0.007
Diuron(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005

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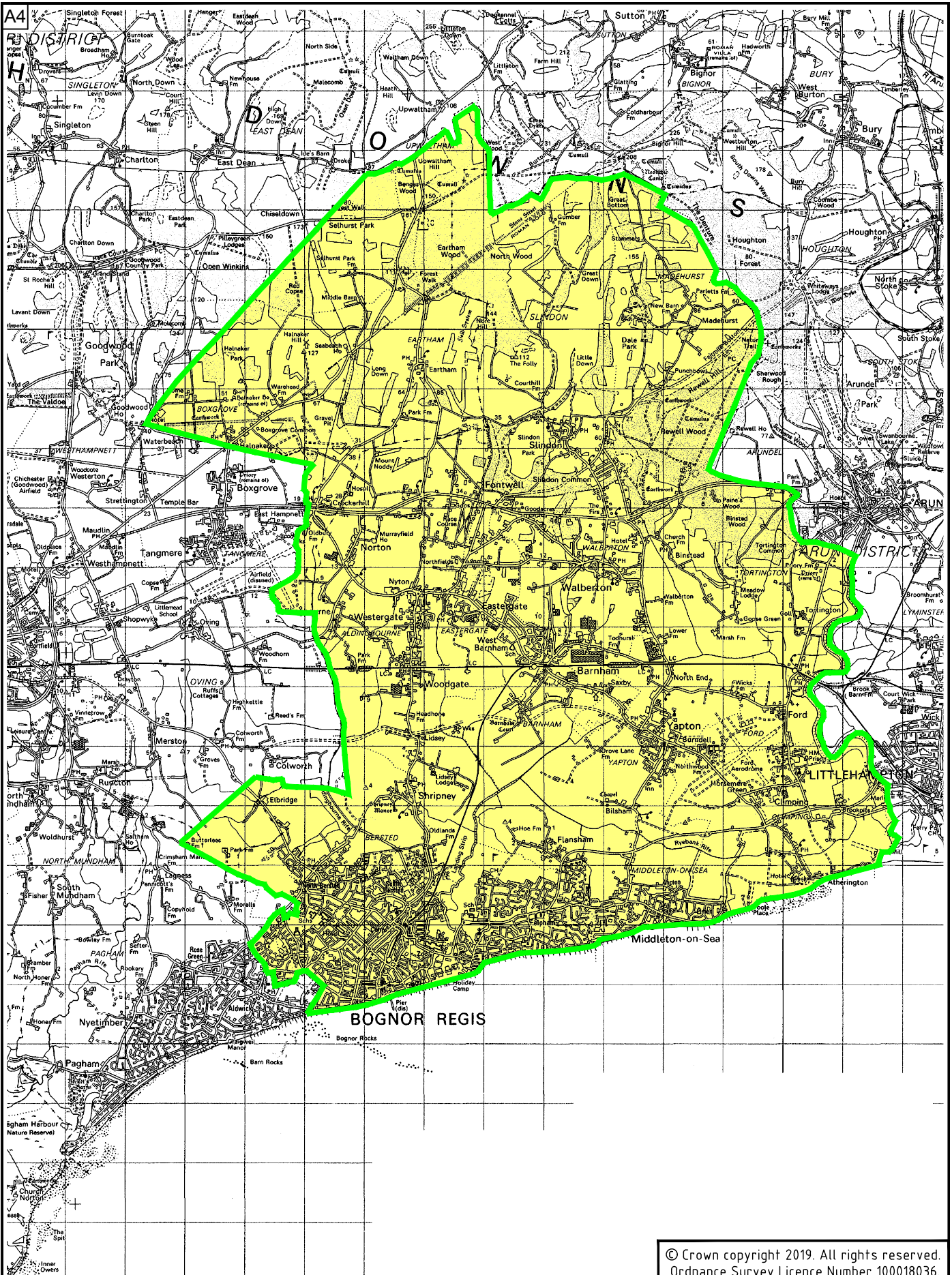
Parameter (Units)	Ann. Sampling Frequency		Comment	PCV	Samples Contravening PCV		Concentration or Value (all samples)		
	Required	Taken			No.	%	Min	Mean	Max
Epoxyconazole(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Fenpropimorph(ug/l)	8	8		0.1	0	0.00	<0.005	<0.006	<0.008
Fluroxypyr(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Glyphosate(ug/l)	8	8		0.1	0	0.00	<0.002	0.013	0.08
Metazachlor(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Pendimethalin(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Quinmerac(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Trietazine(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
MCPA(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
MCPB(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Mecoprop (MCP)(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Mesosulfuron-methyl(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Metaldehyde(ug/l)	8	8		0.1	0	0.00	<0.006	<0.006	<0.006
Prometryne(ug/l)	8	8		0.1	0	0.00	<0.005	<0.005	<0.005
Propazyamide(ug/l)	8	8		0.1	0	0.00	<0.008	<0.008	<0.009
Simazine(ug/l)	8	8		0.1	0	0.00	<0.005	0.005	0.006
Triclopyr(ug/l)	8	8		0.1	0	0.00	<0.007	<0.007	<0.007
Total Pesticides(ug/l)	8	8		0.5	0	0.00	0.007	0.02	0.088

74 **Total No.Tests** **1840** **Failures = 3 = 0.163 %** **Pass Rate = 99.84 %**

Bognor Zone Population 2019 = 70,878

PORTSMOUTH WATER LTD

General Information	ZONE – BOGNOR	2019
<p>Comments on Water Quality:</p> <p>Nickel - Total A sample taken in January from a property in Tortington failed the PCV for Nickel (20 ug/l) with a result of 40.4 ug/l. Nickel is not present at any significant level in any of the zones' sources. On investigation the failure was likely to be due to the fact that the property was an unoccupied show home, with new fittings, on a new development. The first-draw sample had been sitting in the new plumbing, with limited turnover of water. All repeat samples and check samples from the area were fine.</p> <p>Coliform Bacteria A sample taken in June from a property in North Bersted failed the PCV for Coliform bacteria (0 per 100ml) with a result of 2 per 100 ml. Findings of the investigations undertaken have identified that the root cause of the Coliform failure was attributable to a contaminated fitting on the kitchen tap. Samples taken without the fitting attached were satisfactory. All investigations demonstrated that the treatment works, reservoirs and samples collected from neighbouring properties were all satisfactory. The failure was likely to be due to poor tap hygiene and the consumer was advised to clean and disinfect the tap fitting via a letter.</p> <p>Taste A sample taken in December from a property in Barnham failed the PCV for Taste (0 Dilution No.) with a result of 2 DN (Salty taste). All check samples from neighbouring properties were found to be free of any Taste. The failure was likely to be due to an old water softener – fitted with no back-flow prevention. Although the customer thought that the taste was acceptable they were advised of some remedial actions to improve their supply.</p> <p>In all other respects this water meets the chemical and microbiological requirements of the Water Supply (Water Quality) Regulations 2016 (as amended)</p>		
<p>Action taken to comply with Section 19 undertakings</p> <p>There are no improvement programmes in operation in this zone.</p>		



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BOGNOR SAMPLING ZONE

Drawing No.
80/302B



Determinands Analysed

METALS		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Antimony	These metals can occur naturally in source water at low levels. Some may also come from plumbing systems and industrial processes. The standards provide wide safety margins on known levels of toxicity.	5.0 µg /l
Cadmium		5.0 µg/l
Chromium		50 µg /l
Nickel		20 µg/l
Mercury		1.0 µg /l
Selenium		10 µg /l
Aluminium	Aluminium occurs naturally and is also used during treatment to remove impurities. Concerns have been expressed about a link between aluminium and Alzheimer's disease, but there is no proven connection, although research on this is ongoing.	200 µg/l
Arsenic	This occurs naturally in water at low levels.	10 µg /l
Boron	Low levels of boron can be found in some waters due to its use in detergents.	1.0 mg/l
Copper	Traces of copper can sometimes be found in water, usually as a result of old, corroding plumbing or new plastic pipes. This can cause a metallic taste.	2.0 mg/l
Lead	Lead is rarely present in water sources but many properties built before the mid-1960's have a lead supply pipe or some lead plumbing. Portsmouth Water adds phosphate to most of the water supplied to reduce the amount of lead dissolved from pipes.	10 µg /l
Iron	Iron can naturally occur in some water sources and is removed during treatment. Iron in the water supplies may also be derived from old iron mains or domestic pipe work. This is not a health hazard, but can cause the water to become discoloured.	200 µg/l
Manganese	This can naturally occur in some water sources and is removed during treatment. Disruption to water mains can stir up sediment, containing manganese.	50 µg/l
Sodium	Sodium is a naturally occurring substance that can increase as an effect of softening the water. If you use a water softener you should retain an un-softened supply for drinking.	200 mg/l

NON-METALS		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Ammonium	Ammonia occurs naturally in many water sources. It is not harmful and is normally removed by treatment.	0.5 mg/l
Bromate	Bromate can potentially form when hypochlorite or ozone are used in water treatment. We control the treatment process tightly to minimize this.	10 µg/l
Chloride	Chloride occurs naturally in water but may give a salty taste to the water and contribute to corrosion.	250 mg/l
Cyanide	Cyanide is rarely found in water. When it is detected it is normally in areas of heavy industry.	50 µg/l
Fluoride	Fluoride occurs naturally at low levels in some of Portsmouth Water's supplies. None of our supplies are artificially fluoridated.	1.5 mg/l
Nitrate	Nitrate arises from the use of fertilizer on agricultural land.	50 mg/l
Nitrite	Nitrite occurs at much lower levels than nitrate and conversion from one form to another occurs readily. The regulations also require that the Nitrate:Nitrite ratio $[\text{nitrate}]/50 + [\text{nitrite}]/3 \leq 1.0$.	0.5 mg/l at Customers tap 0.1 mg/l at Water Treatment Works
Sulphate	Sulphate occurs naturally in water and comes from mineral deposits.	250 mg/l

BACTERIA		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Faecal Coliforms (E.coli)	These bacteria are specific inhabitants of the digestive systems of warm blooded animals. They are an indication of possible contamination (with other harmful bacteria possibly being present). Any detection in treated waters is investigated as a matter of urgency.	0 per 100ml
Total Coliforms	These are bacteria that provide a general and very sensitive measure of microbiological quality. They are removed by water treatment processes, but where they are detected it is often because they can grow within taps in the home. Any detection in treated waters is investigated as a matter of urgency.	0 per 100ml
Enterococci	As with coliforms, the presence of these organisms can indicate possible contamination in the water supply so they are investigated as a matter of urgency.	0 per 100ml
Colony Count at 37°C	Small numbers of bacteria can be present in treated water. The information obtained from these tests is used to maintain the efficiency of the water treatment processes and the cleanliness of water mains. Any unusually high levels are investigated.	No abnormal change from a long term average. Number per 1ml
Colony Count at 22°C		
Clostridium Perfringens	As with coliforms, the presence of these organisms can indicate contamination in the water supply so they are investigated as a matter of urgency.	0 per 100ml

ORGANIC CHEMICALS: PESTICIDES		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Aldrin	Pesticides consist of chemicals used by farmers, local authorities and gardeners. The traces of these found in untreated water are typically far less than the maximum advised to protect public health. The pesticides tested for will vary from area to area, depending on the usage of pesticides in the surrounding area of each water source.	0.03 µg/l
Dieldrin		0.03 µg/l
Heptachlor		0.03 µg/l
Heptachlor epoxide		0.03 µg/l
Other individual Pesticides		0.1 µg/l
Total Pesticides	This is the total amount of each pesticide detected in the water sample tested.	0.5 µg/l

ORGANIC CHEMICALS: OTHERS		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Benzene	Benzene is rarely found in water but is removed in treatment processes. It arises from petroleum products and industries.	1.0 µg/l
Trichloromethane ^	These compounds are known as trihalomethanes (THM's). They are formed when chlorine comes into contact with organic compounds in untreated water.	100 ug/l (^For the total amount of these four compounds)
Dichlorobromomethane ^		
Dibromochloromethane ^		
Tribromomethane ^		
Tetrachloromethane	These substances are known as solvents. They arise from industrial processes and are removed from the water during the treatment stage.	3.0 µg/l
1,2 Dichloroethane		3.0 µg/l
Trichloroethene * and Tetrachloroethene *		10 µg/l (*For the total amount of these two compounds)
Benzo-a-pyrene	These compounds are known as polycyclic aromatic hydrocarbons (PAH's). They are rare substances and are seldom found in water. Where they do occur, the cause is usually coal tar pitch lining from iron mains.	0.01 µg/l
Benzo-b-fluoranthene *		0.1 µg/l (*For the total amount of these four compounds)
Benzo-k-fluoranthene *		
Benzo-ghi-perylene *		
Indeno-123-cd-pyrene *		



OTHER PARAMETERS		
SUBSTANCE TESTED	WHAT IT MEANS	REGULATORY STANDARD
Colour	Chemical changes in the water source or pressure changes in the distribution main can give the water a tinge of colour.	20 mg/l Pt/Co
Conductivity	This is a measure of the level of natural mineral salts contained in the water. This is measured by passing an electrical current through the water.	2500 μ S per cm at 20°C
pH (Hydrogen Ion)	This is a measure of the acidity or alkalinity of the water. A pH of 7 is neutral.	Between 6.5 and 9.5
Taste Dilution Number	This is to check if the water has any unpleasant taste or smell. It is measured using panellists to taste and smell the water in strictly controlled conditions.	Dilution Number 0 at 25°C
Odour Dilution Number		
Temperature	Temperature is checked to monitor changes in the water system.	No legal limit
Total Chlorine	Sufficient chlorine is added to all our supplies to ensure the absence of harmful bacteria. Portsmouth Water also aims to keep the levels at customer's taps low to minimize associated taste and odour issues.	No legal limit
Free Chlorine		
Total Organic Carbon	TOC is a measure of the organic material present in the water. It varies naturally depending on the source of the water and is monitored for any unusual changes (which could be caused by oil spills or other pollutants).	No abnormal change
Turbidity	This is a measure of suspended material in the water.	4.0 NTU at Customers tap 1.0 NTU at Water Treatment Works