



Network Team Leader

Do you enjoy working outdoors and being part of a team in a varied and challenging role? If so, we have an opportunity in our Network Department for a Network Team Leader- Field Support. Following a period of training relating to water distribution practice, the role will include responsibilities such as the operation of the distribution network, dealing with customer enquiries, identifying maintenance requirements and responding to water supply emergencies.

A requirement of the post holder will be part of a standby rota to cover out of hours emergency operations during evenings/weekends. As this is a team leader role, the post holder will be required to provide guidance and assistance to the other members of the Network Team as well as supporting the Network Supervisors to undertake safety audits, works coordination and assist with the training/development of the team.

The ideal candidate should be able to demonstrate and maintain a high level of accuracy whilst striking a good balance with productivity, working at all times in line with the Company's approach to Health & Safety. As this is a customer facing role, the candidate will be expected to deliver a high standard of customer care at all times.

With a 'can do' attitude you will also be confident, assertive and self-motivated in dealing with all types of queries in a calm, timely and efficient manner. You'll be working within a great team, outdoors, in all environments, dealing with different challenges every day and providing a vital service to our customers. You should also be able to liaise with other departments and external parties to gather and resolve network and customer issues. The successful candidate will work at all times in line with our values of Excellence, Respect and Integrity.

All applicants must have a valid Driving Licence and will be required to undertake our Driver Assessment, ideally will have a supervisory qualification or give a commitment to obtain a suitable supervisory qualification.

For an informal discussion, please contact Rob Hunt on 07795 0378067.

£25,356 to £28,347

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Applicants should send a CV outlining current salary with 2 referees.

Apply to: Ian Limb, Head of HR, PO Box 8, Havant, Hants PO9 1LG

E-mail: jobs@portsmouthwater.co.uk

Website: www.portsmouthwater.co.uk



We are happy to consider flexible working arrangements. This can include alternative days / hours of work or work location. Please specify any request in your application.

Closing date: 26 MARCH 2021