



# Operations Centre Controller

## Temporary role for 2 months

We are recruiting for an Operations Centre Controller to work in our Operations Centre. The department consists of a small team of 4 staff that work on a continuous rotating shift pattern, which covers 24 hours a day, 365 days a year. Outside normal working hours the Operations Centre is the Company's sole contact point with the public.

Essential duties and responsibilities may include, but are not limited to the following;

- Receiving and transmitting information from the general public and Company employees both by telephone and radio.
- Using our central telemetry monitoring system to observe pumping, treatment and distribution assets.
- Responding to all alarms generated by the central telemetry monitoring system.
- Coordinate out of hour reactive work.
- Maintain the daily event log.
- Attending to the security of the Head Office site at Havant.

With a 'can do' attitude you will also be confident, assertive and self-motivated in dealing with all types of queries in a calm, timely and efficient manner. You should also be able to liaise with other departments, managers and external parties to gather and resolve issues. The successful candidate will work at all times in line with our values of excellence, respect and integrity.

For an informal discussion please contact Luke Sibley on 07715 108497.

**Salary £25,356 to £28,347 plus 47% Shift Premium**

**4 team rotating shift pattern**

**24 to 28 Day leave (plus 8 days in place of Bank Holidays),**

**Plus up to 10% Pension contribution**

**Havant**

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**Applicants should send a CV outlining current salary with 2 referees.**

**Apply to: Ian Limb, Head of HR, PO Box 8, Havant, Hants PO9 1LG**

**E-mail: [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)**

**Website: [www.portsmouthwater.co.uk](http://www.portsmouthwater.co.uk)**



We are happy to consider flexible working arrangements. This can include alternative days / hours of work or work location. Please specify any request in your application.

**Closing date: 12 JULY 2021**