

# Application for a replacement of an existing service



Please use **BLOCK CAPITALS** or write clearly where we ask for written information.

## 1. APPLICATION DETAILS

APPLICANTS NAME: (COMPANY NAME WHERE APPROPRIATE)

ADDRESS FOR INVOICE AND TERMS OF CONSENT TO BE SENT TO: (INCLUDE POSTCODE)

TELEPHONE NUMBER:

FAX NUMBER:

MOBILE NUMBER:

E-MAIL ADDRESS:

## 2. SITE DETAILS

SITE NAME/CONTACT:

TELEPHONE NUMBER:

MOBILE NUMBER:

SITE LOCATION/ADDRESS/PLOT NUMBERS: (INCLUDE POSTCODE)

CURRENT SITE USE: (WE NEED TO KNOW HOW MANY AND WHAT TYPE OF BUILDINGS WERE ON SITE, IF ANY)

## 3. WATER SAFE SCHEME APPROVED PLUMBER

If your plumber or contractor is a member of the Water Safe Scheme, please provide the membership number below. If a member of an alternative approved scheme, please provide evidence of membership.

Please ensure that your approved contractor issues the customer with a copy of 'Certificate of Work Completed' and passes the blue copy to Portsmouth Water for file. Failure to do so will result in an inspection regardless and may result in the Water Safe status being removed.

APPROVED CONTRACTORS NAME & ADDRESS:

TELEPHONE NUMBER:

MEMBERSHIP NUMBER:

CONTACT TELEPHONE NUMBER OFFICE:

MOBILE TELEPHONE NUMBER:

#### 4. TERMS THAT SHALL FORM OUR CONDITIONS OF CONSENT FOR YOUR APPLICATION

I/We apply for the provision of water service pipes to serve the premises/site scheduled as above.

I/We understand, agree and confirm that:

- a) All plumbing work and installations will comply with the Water Supply (Water Fittings) Regulations 1999, the provisions of the Water Industry Act 1991, and any other enactment or regulations, terms and conditions made pursuant of them including the Company's term and conditions for domestic and non-domestic at the time of being in force when such a supply has been agreed.
- b) If your application relates to the replacement of an existing lead supply the application fee will only be payable if our initial site survey indicates your supply pipe is not lead. No advance payment for the application form is required. Please submit your application for a lead replacement by downloading our application form and returning it to [developer.services@portsmouthwater.co.uk](mailto:developer.services@portsmouthwater.co.uk).
- c) Portsmouth Water Ltd must be informed of any proposed modifications to the plumbing installations after the supply has been connected.
- d) Payment for building water will be in accordance with the Company's Scheme of Charges in force at the time.
- e) I/We undertake to notify the Company on completion of the building the name of the Occupant, Date of occupation and postal address of each property concerned and understand that I/We will be responsible for all water charges due until these conditions are met.
- f) That for the purposes of the Water Industry Act 1991 (being 'the Act') and the Data Protection Act 1998, the information provided in this form and any supporting documents, may be held on a computer and processed by Portsmouth Water Ltd for all purposes connected with the Company's statutory water undertakings.
- g) That the water supplied by the Company will only be used for the purpose applied for and agreed by the Company.
- h) Commercial premises supplied by meter shall provide adequate storage for 24 hours consumption.
- i) That in the event that I/We choose to excavate and backfill any trenches for the installation of any pipe, I/We will indemnify the Company against all claims and charges whatsoever arising from this work.
- j) For a building water supply an approved standpipe must be erected.
- k) Only one connection per site will be allowed for building purposes. The building connection if allocated to a specific plot can not be transferred to another plot without further application being made.
- l) More than one water service laid in the same trench must be clearly labelled as to which property it serves. Failure to do so may result in a delay in the service being laid, for which Portsmouth Water accept no responsibility.
- m) The Company will not accept responsibility for delay where the private supply pipe crosses private land. The applicant is responsible for obtaining the necessary rights to lay the supply pipe.
- n) If the new connection being applied for is for a non-household supply, we may provide the details of the applicant to the water retailer appointed when adding the supply to the Central Market System.

SIGNATURE:	NAME: (BLOCK CAPITALS)
	NAME OF COMPANY: (BLOCK CAPITALS)
	DATE:

Once completed please send to the address below. If you require further information please contact our New Services Department on the direct telephone number below.

Have you remembered to enclose:

- the relevant forms
- a site plan showing points of entry
- a location plan of the site
- a mechanical drawing of the plumbing layout

#### OFFICE USE ONLY

Authorisation for New Water Connections 32mm and greater.

DATE TO DISTRIBUTION MANAGER:		
COPY OF MAINS LAYOUT PROVIDED:	YES <input type="checkbox"/>	NO <input type="checkbox"/>
SIZE OF SERVICE PREFERRED:	mm	
SIZE OF WATER MAIN AVAILABLE:	mm	
TOTAL NUMBER OF LOADING UNITS:	÷ 24 = DEMAND RELATED MULTIPLIER OF:	
PREFERRED SERVICE GREATER THAN DRM:	YES <input type="checkbox"/>	NO <input type="checkbox"/>
CUSTOMER CONFIRMED PREFERRED SIZE REQUIRED:	YES <input type="checkbox"/>	NO <input type="checkbox"/>
PREFERRED SERVICE SIZE APPROVED BY DISTRIBUTION MANAGER:	YES <input type="checkbox"/>	NO <input type="checkbox"/>
SIZE OF SERVICE APPROVED:	mm	
SIGNED DISTRIBUTION MANAGER:		
DATE:		



**New Water Services**  
**Portsmouth Water Limited**  
 PO Box 8  
 West Street  
 Havant  
 Hampshire PO9 1LG

Telephone: 023 9249 9888  
 New Services Department Direct Line: 023 9244 9088  
 E-mail: [head.office@portsmouthwater.co.uk](mailto:head.office@portsmouthwater.co.uk)

[www.portsmouthwater.co.uk](http://www.portsmouthwater.co.uk)