

Data and Business Insight Manager

We are looking for a Data and Business Insight Manager to lead a team and develop the capability, accuracy and assurance of data handling across the business.

The key tasks associated with this role

- To increase the use of data driven insight and data based decision making into the key decision making bodies of the business, especially into long term business planning.
- Combine, visualise and analyse data from multiple sources and developing a holistic view of performance across processes, outputs, outcomes, and costs.
- Understand Performance Commitment calculations and lead on annual reporting (departments continue to own their own data).
- Develop Performance Commitment delivery forecasting based on common scenarios.
- Create and maintain a performance dashboard for Exec and Board performance assessments.
- Create processes to automatically check data quality.
- Establish internal auditing programme to support regulatory reporting of performance commitment delivery.
- Conduct additional analysis to support the business planning processes around PR24.
- Collate and fuse data from multiple sources, e.g., CRM system, market research, external databases to deliver key insights.
- Produce meaningful forecasts that incorporate characteristics from historic data sets, defining short term results.

Skills, Competencies & Qualifications

- Relevant qualification to degree level or equivalent
- A minimum of 5 years in a data management role
- Advanced skills with Business Intelligence and Data Visualisation tools essential (Power BI, Tableau)
- Knowledge of statistical software and languages an advantage (SPSS, JMP, R, Python, SQL)
- Significant experience developing performance indicators
- A strong creative and conceptual thinker with a passion for harnessing the benefits of data
- Excellent written and verbal communication skills are required
- Full UK driving licence for which you will be required to undertake our driver assessment
- To have a proactive approach to health and safety as well as working at all in times in line with our values of Excellence, Integrity and Respect.

For an informal discussion please contact Jamie Jones on 07738 040257.

£40,209 to £44,619 (Grade 8)

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If applying externally please include your CV and salary expectations.

**Apply to: Ian Limb, Head of HR, PO Box 8,
Havant, Hants PO9 1LG**

E-mail: jobs@portsmouthwater.co.uk

Website: www.portsmouthwater.co.uk



We are happy to consider flexible working arrangements. This can include alternative days / hours of work or work location. Please specify any request in your application.

Closing date: 16 SEPTEMBER 2022