



Water Regulations Advisor

We are looking to appoint a Water Regulations Advisor to work within our Water Regulations Team. We are passionate about delivering exceptional levels of customer service, enforcing the Water Supply (Water Fittings) Regulations 1999 and are looking for candidates who share this desire.

Candidates will need to be customer focused and able to work to a consistently high standard. Typical duties will include water regulations inspection of business premises and ensuring compliance is achieved in a timely manner.

The successful applicant will have excellent communication, organisation and IT skills along with a pro-active approach to H&S and work at all times in line with our values of excellence, respect and integrity. Plumbing and Water Regulations knowledge is desirable but not essential as full training will be provided.

The successful individual must be committed to working, at all times sustaining our wider team's collaborative relationship.

Key Responsibilities

- Delivering an exceptional level of customer service
- Undertaking inspections to non-domestic properties and to be able to explain the possible contraventions clearly and concisely so the customer has a full understanding
- Liaising with different departments across the business to ensure compliance with Water Regulations

Key Behaviours

- Being passionate about customer service
- Ability to communicate effectively to multiple internal and external stakeholders
- Have a passionate can-do attitude
- Ability to work under pressure in a calm, timely and efficient manner
- Highly organised
- Flexible and co-operative
- Demonstrate a high level of accuracy

If successful in your application, you will be joining a forward-thinking team, which places our customers at the heart of everything we do. You will have the opportunity to influence our service to customers, suggest and implement improvements and develop personal skills.

All applicant must have a valid Driving Licence.

For an informal discussion, please contact Matt Davies, Water Regulations Lead, initially by email, (matt.davies@portsmouthwater.co.uk).

Salary £26,244 to £29,340 (Grade 4)

**Full time permanent position
Monday to Friday, 8am to 4pm**

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If applying externally please include your CV and salary expectations.

**Apply to: Ian Limb, Head of HR, PO Box 8,
Havant, Hants PO9 1LG**

E-mail: jobs@portsmouthwater.co.uk

Website: www.portsmouthwater.co.uk



We are happy to consider flexible working arrangements. This can include alternative days / hours of work or work location. Please specify any request in your application.

Closing date: 18 NOVEMBER 2022