

HEAD OF PMO. IT AND DIGITAL



EXCELLENCE | FUTURE FOCUS | INTEGRITY

The role

We are looking for an experienced Head of PMO to join our IT function at Portsmouth Water at an incredibly exciting time. Portsmouth Water are embarking on an IT and digital transformation journey which will revolutionise the way we interact with our customers and operate our business. With exciting large technology transformation programmes to smaller quick-fire innovations on the agenda, the role will encompass all types and methods of technology and business change.

About us

Portsmouth Water has a long tradition of providing quality drinking water across Southeast Hampshire and West Sussex. We have a proud record of maintaining one of the highest standards of customer service whilst having the lowest water supply charges in England and Wales. We are a small organisation of ~250 people which allows us to develop real connections with our co-workers and provides plentiful opportunities to get involved in different aspects of our organisation. Our values of Excellence, Future Focus and Integrity underpin a culture of support and collaboration allowing us to grow and develop our careers.

What you will be doing

The Head of PMO Digital and IT will be responsible for oversight of the technology and associated business change portfolio of programmes and projects. As well as the management of the current pipeline and inflight portfolio of change, the role will be responsible for supporting the business-critical transformation driven by the PR24 business plan. The role will focus on leveraging modern practises, tools and automation in implementing right-sized control and governance.

- Work collaboratively with senior stakeholder to define the business objectives and priorities within, identifying and managing dependencies.
- Define and implement the agile PMO approach, methods and framework for managing the pipeline and inflight portfolio of change.
- Define standard and clear practises for managing change through the different channels of IT and the business, ensuring the model supports agile, product development and traditional project approaches.
- Define and implement low overhead portfolio reporting for consumption up to board level. Ensuring costs, benefits, risks, quality, and progress are clearly and accurately reported.
- Play a fundamental role in leading the definition of the IT strategy and transformation plan, in wider support of the regulated business plan approach (PR24)
- Perform a critical business partnering role for IT across the business, managing the landscape of priorities, and demand for solutions. Through pragmatism and strongly formed relationships with key stakeholders identify opportunities, drive solutions, and overcome conflict.
- Manage the IT capex budget, forecasting, budgeting and tracking of actuals in line with the requirements of the Capital Investment Team
- Drive efficiency, automation, and standard ways of working through the implementation and adoption of tooling.

CONTINUED

Competitive salary + benefits

If applying externally please include your CV and salary expectations.

E-mail: jobs@portsmouthwater.co.uk

Website: www.portsmouthwater.co.uk



We are happy to consider flexible working arrangements. This can include alternative days / hours of work or work location. Please specify any request in your application.

We actively support equality, diversity and inclusion and encourage applications from all sections of society.

The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

CLOSING DATE: 31 MARCH 2023

- Innovate. Nurture innovative ways of working. Sponsor and support innovative projects, define a method for; and support Proof of Concept/Proof of Value initiatives.
- Line management, leadership and development of project office and roles.

What skills & experience you'll need

- Minimum of 3 years leading or performing a senior role within a PMO capability
- Excellent all-round communication skills with the ability to tailor communication language and style based on the audience. Experienced presenting and engaging at executive and board level.
- Data-fluent; ability to interpret, analyse, evaluate and model data across a range of sources.
- Negotiate, influence and resolve conflict. Able to navigate problems and conflict using pragmatism and an approachable manner as well as the ability to influence and negotiate.
- Excellent understanding of all aspects Portfolio, Programme and Project Management.
- Experienced working across a complex portfolio of technology and business change initiatives.
- Strong understanding and experience of agile project approaches and methodologies.
- Experience leading the definition and implementing of governance models fit for agile environments.
- Proven experience in coaching and mentoring individuals and teams to adopt new ways of working.
- MoP Practitioner, P30 or similar portfolio management qualification.
- Prince2, PMI or similar project management qualification.
- Experienced working with third parties, partners and suppliers. Managing performance value.
- Experience in the water industry or closely related industries (e.g. Energy/ Telecoms).
- Experience building and leading high performing teams.
- Experience managing portfolio budgets of circa £20m.
- Experienced implementing and driving automation and software tooling to drive effective data driven.

What we can do for you

- Private healthcare
- Employee assistance programme providing work, life, financial and mental health support with free and confidential counselling.
- Competitive pension scheme
- Training and certification opportunities
- Hybrid working (flexible 3 days a week on site)
- Onsite parking and a 10-minute walk from Havant & Bedhampton train stations
- 27 days holiday plus bank holidays (rising to 31 days)
- Local community volunteering opportunities



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Excellence in water. Always.

Committed to a sustainable future together