

# NETWORK FLUSHING OPERATIVE

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

We have an opportunity in our Network Department for a Network Flushing Operative. You will be responsible for the effective flushing of the distribution network & identification of maintenance requirements, whilst ensuring that activities are consistent to and compliment PW operating procedures and to ensure all company and regulatory standards and requirements are followed

With a 'can do' attitude you will also be confident, assertive and self-motivated in dealing with all types of queries in a calm, timely and efficient manner. You'll be working within a great team, outdoors, in all environments, dealing with different challenges every day and providing a vital service to our customers. You should also be able to liaise with other departments and external parties to gather and resolve network and customer issues. The successful candidate will work at all times in line with our values of Excellence, Respect and Future Focus.

## Key Responsibilities

- To comply with all policies and procedures relating to Health and Safety
- Delivering excellent customer service when dealing with internal and external customers

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**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources

**CONTINUED**



**Excellence | Integrity | Future Focus**

**£22,757 - £25,670**

**GRADE 2**

**+ non-contractual bonus related to company performance of up to 6% of basic salary**

## Hours:

Full-time | Permanent

## Holiday:

24 days increasing up to 28 days, plus bank holidays

## Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

## Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

**CLOSING DATE: 19 JANUARY 2024**

- Ensure that all network operations are undertaken in an appropriate manner with due consideration and planning.
- Ensuring all operations are completed in line with the relevant PW policies/procedures/RAMS.
- Undertake all field activities with the required customer communications, ensuring that all relevant information/data is subsequently returned/processed.
- Making sure all department risk and COSHH assessments are followed in line with PW expectations.
- To assist with the effective and timely reactive and proactive customer and interdepartmental communications relating to operational activities.
- To ensure face-to-face customer interactions is undertaken in a consistent and appropriate manner and that customer service excellence is maintained across all activities.
- To participate in out of hours work, network operations will dictate when flushing can commence.

### Skills and Competencies

- Ability to work under pressure, whilst managing varying and potentially conflicting priorities
- Excellent time management
- Confident & strong communicator at all levels
- Ability to network, establish and maintain strong working relationships with internal/external stakeholders
- Detailed understanding of all field activities and operations

### Qualifications

- Water hygiene card desirable
- NRSWA qualification desirable

### What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement

**Excellence in water. Always.**

Committed to a sustainable future together



Excellence | Integrity | Future Focus

## Apply Today

If you have the skills and experience to excel as our Network Flushing Operative, apply today at [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

**Apply Now**