

INFRASTRUCTURE ENGINEER

We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.

Join Portsmouth Waters technology team: Where Innovation Meets Excellence.

Are you ready to drive the future of IT infrastructure?

We are seeking a dynamic IT Infrastructure Engineer, passionate about managing and advancing our digital landscape into the cloud. This role isn't just about maintaining systems; it's about being a catalyst for change and innovation in an ever-evolving, forward-thinking environment.

Your Mission: A Blend of Excellence, Integrity, and Future Focus

- **Excellence:** Be at the forefront, ensuring our IT infrastructure is robust, efficient, and customer-focused. Embrace challenges and strive to excel in delivering unparalleled service.
- **Integrity:** Uphold our values of honesty, accountability, and transparency. Be the guardian of our data and ensure fairness in every decision.
- **Future Focus:** Anticipate the needs of tomorrow. Drive high-quality, resilient services and co-create innovative solutions that pave the way for future generations.

Key Responsibilities

- **Infrastructure:** Maintain and enhance our physical, virtual and cloud infrastructure, aligning with evolving business needs.
- **Service Delivery and Management:** Deliver consistently high-quality IT services, adapting to our dynamic business landscape.
- **Availability and Redundancy:** Maximise uptime and ensure data redundancy through strategic planning.
- **Capacity Planning and Continual Improvement:** Regularly assess infrastructure needs and foster a culture of ongoing enhancement.



320,000

Properties supplied
with water



170 Million

Litres of drinking
water per day



21

Natural water
sources

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CONTINUED



Excellence | Integrity | Future Focus

£45,034 - £49,973

GRADE 8

+ Non-contractual bonus related to company performance of up to 6% of basic salary

Hours:

Full-time | Permanent

Holiday:

27 days increasing up to 31 days, plus bank holidays

Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

Private Medical Insurance:

Provided by Bupa

CLOSING DATE: 31 JANUARY 2024

- Change Management: Manage change effectively, ensuring seamless integration of new technologies and services.
- Networking: Oversee and optimize our network infrastructure, a critical pillar of our operations.
- Reporting and Communication: Communicate effectively with stakeholders, providing regular insights on IT infrastructure performance.
- Resource Management: Allocate and manage resources efficiently, balancing cost and performance.

Skills and Competencies

- Proven experience in traditional and cloud-based IT infrastructure management (Essential)
- Extensive knowledge of IT systems, networks, and cybersecurity (Essential)
- Strong analytical skills to drive continuous improvement and handle capacity planning (Desirable)
- Excellent interpersonal skills, capable of engaging with stakeholders at all levels (Essential)
- Innovative thinker, always seeking ways to enhance systems and processes (Essential)
- Experience and working knowledge of operational technologies typically deployed within the Water sector, such as industrial control systems (ICS) and SCADA (Supervisory Control and Data Acquisition) systems (Desirable)

Qualifications:

- Bachelor's degree in Computer Science/IT (desirable).
- 3+ years of experience in IT infrastructure, with a focus on service delivery and network management.
- Relevant certifications (e.g., ITIL, Cisco, AWS, Azure) are highly desirable.

Why Us? Your Pathway to Growth and Success

- Empowerment: We believe in empowering our team to be the best they can be.
- Innovation: Co-create with us. Your ideas and vision are not just welcome, they're needed.
- Growth: As we grow, you grow. Be part of a journey that shapes the future of our industry.

What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement



Excellence | Integrity | Future Focus

Apply Today

If you have the skills and experience to excel as our Infrastructure Engineer, apply today at jobs@portsmouthwater.co.uk

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

[Apply Now](#)

Excellence in water. Always.

Committed to a sustainable future together