

# DATA ANALYST

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

Portsmouth Water is undergoing a major transformation with the implementation of a new CRM system, Kraken.

Kraken is Octopus Energy's revolutionary tech platform based on advanced data and machine learning capabilities and is built around the customer. We are one of Kraken's first water client of the tech platform which is going to allow us to deliver our smart meter programme and secure our current leading position in Customer Service into the future.

To support the company in the successful implementation of Kraken, an exciting opening has arisen for a Data Analyst! This position will play an integral role to support us in maximising the value data through visualisation and reporting tools by profiling, cleaning, and transforming data.

## What will you be doing?

### Key Responsibilities

- Working with the stakeholders to identify reporting requirements to provide data insights.
- Gathering and compiling data from various sources.
- Ensuring data quality by identifying and correcting inconsistencies in datasets.
- Using statistical methods and analytical tools to interpret data, discover trends and derive insights.
- Presenting findings through visualisations to make complex data more understandable and actionable.
- Creating reports and summaries of analyses for stakeholders, often in a format that is easy to understand for non-technical audiences.
- Utilising techniques like regression, machine learning, or forecasting models to predict future trends or outcomes based on historical data.

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**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources

CONTINUED



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**£36,396 - £40,276**

**GRADE 6**

**+ Non-contractual bonus related to company performance of up to 6% of basic salary**

### Hours:

Full-time | Permanent

### Holiday:

24 days increasing up to 28 days, plus bank holidays

### Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

### Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

**CLOSING DATE: 6<sup>TH</sup> MARCH 2024**

## What do you need?

### Skills and Competencies

- Interpreting data, analysing results using statistical techniques .
- Proficient at writing and optimising performant SQL queries.
- Experienced in using analytical tools like Power BI, Excel and other such applications.
- Developing and implementing data analyses, data collection systems and other strategies that optimise statistical efficiency and quality.
- Acquiring data from primary or secondary data sources.
- Using automated tools to extract data from primary and secondary sources.
- Removing corrupted data and fixing related problems.
- Clearly conveying findings, both written and orally, to non-technical stakeholders. This includes creating reports and presentations that gives the insights from the data.
- An understanding of programming, database management, and cloud knowledge
- Experience working in a scripting language (ideally Python).
- Excellent communication and presentation skills.
- Ability for critical thinking.
- Team working skills.

### Qualifications

- A bachelor's degree in a field that emphasises on statistical and analytical skills (Desirable)

## What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement

**Excellence in water. Always.**

Committed to a sustainable future together



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## Apply Today

If you have the skills and experience to excel as our Data Analyst, apply today at [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

**Apply Now**