

# TECHNICAL IT PROJECT MANAGER

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

Portsmouth Water are seeking a dynamic and experienced IT Programme Manager to lead the implementation of our business-critical ERP solution and future strategic technology programme.

The successful candidate will have experience leading the implementation of ERP solutions (preferable IFS) or similar complex technology and business change programmes.

You will be at the forefront of our efforts to transform our business operations. During your time here you will lead multiple transformation programs, ensuring they are delivered on time, within scope, and on budget. Your role will be critical in aligning our strategic vision with actionable plans and driving continuous improvement across the organisation.

We foster a collaborative and innovative work environment. We offer competitive salaries, comprehensive benefits, and opportunities for professional growth. Join us and be part of a team that values excellence, integrity and future focus.

## What will you be doing?

### Key Responsibilities

- Develop detailed technical project requirements, scope, goals and objectives, the identification & evaluation of options for project delivery and the preparation of a project documentation, reporting and plans.
- Manage large and/or technical/complex projects from inception to closure, in-line with defined governance and delivery models. Leverage appropriate agile methods to deliver benefits in the most effective manner.
- Oversee the implementation of selected tools, systems, and infrastructure, ensuring alignment with project goals.
- Collaborate with IT Operations teams to pilot changes impacting operational performance.
- Manage handover of responsibility for the IT solution to the operating 'business as usual' model.
- Collaborate with the Head of Cyber and Ops to define and prepare the target support model for new technologies, ensuring alignment with business requirements.
- Ensure that IT solution objectives are defined, delivered, and benefits monitored during the lifetime of the project.
- Monitor the project performance and identify, track and manage risks and issues to resolution.
- Integrate people and business change management approaches into the project delivery.



**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources

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Excellence | Integrity | Future Focus

**£46,475 - £51,572**

**GRADE 8-10**

**+ non-contractual bonus related to company performance of up to 6% of basic salary**

### Hours:

Full-time | 38 hours per week | 2-3 days in the office

### Holiday:

27 days, plus bank holidays

### Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

### Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

### Private Medical Insurance:

Provided by Bupa

### Volunteering:

You'll have the chance to participate in Portsmouth Water volunteering days.

**CLOSING DATE: 3<sup>RD</sup> OCTOBER 2024**

- Manage the governance and resources required for the project.
- Where appropriate, develop schedules and work packages for the IT project delivery team.
- Support the development of business readiness activities.
- Support Pre & Postmortems, risk & issue management workshops, scoping and lessons learned on your projects.
- Manage project budgets, including actuals, forecasting and contingency. Keep projects within financially approved limits.

### What do you need?

#### Skills, Competencies & Qualifications

- Proven experience of internal/external IT experience, working directly as a Technical IT Project Manager within an agile IT delivery environment and experience of managing legacy IT infrastructure and IT operations (Essential)
- Excellent understanding of all aspects of delivering technical products and services, including a track record of delivering business critical / complex solutions with a strong understanding of common IT capabilities through change and operations (Essential)
- Proven experience in collaborating with IT Operations teams and managing third-party vendors. (Essential)
- Demonstrable experience in managing medium to large-scale IT projects, including budget management and stakeholder communication (Essential)
- Experienced bringing together matrix managed teams (Desirable)
- Experienced using agile and waterfall delivery techniques, including coaching overs (Desirable)
- Experienced working in a DevOps environment (Desirable)
- Holds a project management certification e.g. PRINCE2, PMP, APM (Desirable)
- Strong financial management skills and experience. Experienced managing projects over £1m (Desirable)
- Experience of Microsoft applications – Outlook, Excel, Word, PowerPoint, MS Projects and Visio (Essential)
- Experience in the water industry or closely related industries (e.g. Energy/ Telecoms) (Desirable)
- Experience of working with third party suppliers and driving their performance (Essential)
- Experience in IT Operations system implementation and management (Essential)
- Experience successfully implementing, leading, and supporting legacy IT infrastructure, mobile workforce and network communication change. (Essential)
- A proven track record of delivering technical products and services. (Essential)
- Experience successfully leading medium to large, technical, complex projects. (Essential)

#### What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement



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## Apply Today

If you have the skills and experience to excel as our Technical IT Project Manager, apply today at [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

[Apply Now](#)

**Excellence in water. Always.**  
Committed to a sustainable future together