

# ERP SENIOR BUSINESS ANALYST

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

Calling ERP experienced Business Analysts! We are looking at you to join our team at Portsmouth Water at an incredibly exciting time. Portsmouth Water are embarking on a digital transformation journey which will revolutionise the way we interact with our customers and operate our business. We have exciting large technology transformation programmes on the agenda, including upgrading our current ERP and Asset Management system (IFS), as well as smaller quick fire innovation projects. We need you to play a critical role in developing new solutions to meet our business and project goals.

## What will you be doing?

### Key Responsibilities

- Designing and facilitating workshops and interviews with business stakeholders to understand their challenges and aspirations
- Defining the future business processes and ERP & Asset Management system requirements needed by our stakeholders for success
- Performing data collection, modelling and analysis to support the development of the ERP upgrade business case and beyond
- Articulating process, system and data requirements via Agile and Waterfall methodologies
- Defining user stories, acceptance criteria and supporting elements of testing to ensure the expected quality standards are met
- Working closely with Project Managers, contributing to project governance including planning, status reporting and risk & issue management
- Working closely with Product Owners to shape our ERP roadmap
- Building and maintaining positive relationships with all stakeholders to support driving projects to success
- Supporting business change activities by providing content and review where appropriate
- Helping to shape and define the Business Analysis team practices and processes to continually improve our ways of working

[Continued on page 2](#)



**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources



Excellence | Integrity | Future Focus

**£57,336 - £63,785**

**GRADE 10**

**+ non-contractual bonus related to company performance of up to 6% of basic salary**

### Hours:

Full-time | 38 hours per week | 2-3 days in the office

### Holiday:

27 days annual leave, plus bank holidays

### Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

### Enhanced Family Friendly Leave:

Enhanced Company maternity, adoption, and paternity leave and pay

### Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

### Private Medical Insurance and Employee

### Assistance Programme:

Provided by Bupa

**CONTINUED**

**CLOSING DATE: 6<sup>TH</sup> DECEMBER 2024**



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## What do you need?

### Skills , Competencies & Qualifications

- Excellent understanding of all aspects of Business Analysis with experience using techniques such as Business Process Modelling, MoSCoW, SWOT, etc.
- Strong experience with ERP systems (preferably IFS)
- Experience with Asset Management systems in the context of field operations (desirable)
- Experience using Agile tooling (preferably Azure DevOps or similar)
- Strong relationship building and collaboration skills across a diverse range of stakeholders
- Strong analytical skills with the ability to critically evaluate problem statements
- Strong written and verbal communication skills with the ability to tailor communication language and style based on the audience and format
- Experience in Agile and Waterfall delivery environments
- Data-fluency with the ability to interpret, analyse, evaluate, and model data across a range of sources
- To be an innovative problem solver to find new solutions to complex challenges
- The ability to self-manage and be proactive in delivering work commitments to time and quality expectations

## Apply Today

If you have the skills and experience to excel as our ERP Senior Business Analyst, apply today at [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

### What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement

**Excellence in water. Always.**

Committed to a sustainable future together

[Apply Now](#)