

# NETWORK TECHNICIAN

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

Portsmouth Water are delighted to have an opening for a Network Technician to join our Network Team. Responsible for conducting a variety of water network field activities, troubleshooting issues, and ensuring safe, first-time resolutions. This role involves both planned and reactive work, addressing performance issues, optimising water supply systems, and maintaining compliance with safety and regulatory standards. The position also requires collaboration with teams, asset management, monitoring of water quality, and mentoring other operatives.

## What will you be doing?

### Key Responsibilities

- Perform field-based water network activities within Portsmouth Water's area of supply.
- Troubleshoot and resolve network issues, working collaboratively with teams and stakeholders.
- Handle planned and reactive work, investigating water network performance (pressure, leakage, metering, supply disruptions).
- Conduct distribution main isolation, asset verification, and water quality checks (flushing, sampling).
- Monitor flows, pressures, and water quality (chlorine, turbidity), ensuring safe operations.
- Operate water assets (valves, hydrants) and perform site assessments using GIS and schematics.
- Perform site inspections and provide detailed reports to relevant teams.
- Support office-based teams, prepare equipment, and support fellow operatives.
- Ensure strict compliance with safety and regulatory standards.
- Participate in out of hours stand by duties

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**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources

CONTINUED



Excellence | Integrity | Future Focus

**£26,491 - £30,334**

**GRADE 3**

**+ Non-contractual bonus related to company performance of up to 6% of basic salary**

#### Hours:

Full-time | Permanent

#### Holiday:

25 days annual leave, plus bank holidays

#### Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

#### Enhanced Family Friendly Leave:

Enhanced Company maternity, adoption, and paternity leave and pay

#### Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

#### Employee Assistance Programme:

Provided by Bupa

**CLOSING DATE: 7<sup>th</sup> January 2025**

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## Skills and Qualifications

- Practical experience of, clean water industry field experience.
- Ideal experience includes, pressure/flow, dealing with customer enquiries relating to water supply issues. tests, and experience with main isolation, flushing & sampling.
- EUSR Water Hygiene.
- Valve operations including CALM Networks.
- NRSWA Operative (Unit 2).
- IT proficiency including Office365, GIS mapping tools, PDA/Tablet use, and online reporting software.
- Full UK driving license.

## Personal Specifications

- A passion for delivering excellent customer service.
- Strong water network knowledge and initiative to problem-solve field issues.
- Driven by safe, first-time results and motivated by seeing activities through from start to finish.
- A proven track record of owning or leading tasks and activities, with a drive to see jobs through to resolution.
- High regard for compliance, putting safety above all else.
- Lead by example and seek to share knowledge, skill, and work ethic with your team.
- Able to work flexibly and reactively depending on business operations and requirements, including day, night, and weekend shifts as required.

## What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement



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## Apply Today

If you have the skills and experience to excel as our Network Technician apply today at [jobs@portsmouthwater.co.uk](mailto:jobs@portsmouthwater.co.uk)

We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 2 weeks of receiving your application.

**Excellence in water. Always.**  
Committed to a sustainable future together

[Apply Now](#)